

NIGHTINGALE VALLEY PRACTICE

www.nightingalevalleypractice.co.uk

Main Surgery:
Brooklea Health Centre
Wick Rd, Brislington
Bristol BS4 4HU
Tel: 0117 3304300
Fax: 0117 3304301

Summer 2017



Branch Surgery:
Riverside Surgery
Wyatt's View, St Anne's Park
Bristol BS4 4WW
Tel: 0117 9720386
Fax: 0117 9720386

Additional Hours Pilot

The practice is currently working with OneCare Consortium to provide even more appointments outside of our normal working hours. These appointments are with doctors and the nursing team and can be booked for 07:00-08:00, 18:30-19:30 and on Saturday's. The appointments are available to book via reception or online (ask reception if you want to have access).

Register for Online Services



Patient Access is a convenient and quick way to book appointments with your GP, order repeat prescriptions and view your medications and allergies over the internet. Please contact reception or view our website to sign up!

Meningococcal ACWY (Men ACWY)

Year 13 students (DOB 01/09/98-31/08/99) are eligible for MenACWY due to an increase in numbers of cases of a highly aggressive strain of MenW. This disease can cause meningitis (inflammation of the brain) and septicaemia (blood poisoning) that can kill in hours and those who recover may be left severely disabled and young people starting university are particularly at risk of MenW. Please contact reception to book an appointment with the nurse if you fall within this birth date range. We will also be contacting patients in this age group in due course.

Bristol Community Friendship Club

We have leaflets in reception about the Bristol community friendship club who organises events for ladies in the local area. You can also find out more information by visiting their Facebook page. You can contact Gill on 0117 9025779 or 07948 393397.

Over the Counter Medication

It costs the NHS three times more to prescribe some medicines than it does for you to buy them over the counter. Examples of medication includes:- Paracetamol; cough mixture; acne creams; ibuprofen; bandages; diarrhoea treatment; travel medicines. Patients are only entitled to medicines where the prescriber feels it is necessary.

What is a GP registrar?

We are a training practice and currently have 4 GP registrars – Dr Wallace, Dr Reiterer, Dr Mills and Dr Arshad. GP registrars are fully qualified and registered doctors, ie they have passed out of medical school and completed their 2 years of preregistration in hospital and been admitted as fully registered doctors on to the GMC list. To become a GP in their own right, they are then on a 3 year GP registration course which includes specialty training and are supervised by a qualified GP. Dr Clark, Dr Alsop, Dr Hanratty, Dr Whitehouse and Dr Perkins are our current trainers.

Citizen's Advice Bureau

We have a colleague from the Citizen's Advice Bureau available for drop in sessions to offer benefits advice to our patients. They will be with us most Tuesday afternoons at Brooklea 14.30-17.30.

Unattended Appointments

In April, a massive 203 patients did not turn up for their appointments! This leads to unnecessary delays in the treatment of people who really need an appointment. Please let us know if you are unable to attend your appointment so that it can be offered to someone who needs it. We will be actively monitoring this and will be sending letters to frequent non-attenders. We have the facility to text our patients with reminders of their appointments. You can also reply via text message to cancel your appointment. Please let reception know your mobile number to sign up to this service.

Team Update



We have recently recruited a new receptionist and are in the process of advertising for 2 admin apprentices. You'll be hearing and seeing them soon when you contact the surgery!

Dr Ree will be on sabbatical leave 31/07/17-01/12/17. Dr Reiterer and Dr Darby will be covering his sessions.



Facebook

Like us on Facebook to see what's happening at the practice and in the local area, including seasonal campaigns and job vacancies.